



Star Words	Definition
999	The phone number to call in an emergency

In an Emergency call 999 ask for either

Ambulance

Coastguard

Fire Service

Police

Emergency Services

There are four main emergency services in the United Kingdom. They are groups that deal with urgent problems or accidents.

Police

- They make sure people follow laws.
- They give talks to the community about crime and safety.
- They respond to emergencies like road accidents.



Fire

- They attend fires to put them out.
- They use special tools to free people who are stuck in tight spaces.
- They give fire safety advice.



Ambulance

- They respond to emergencies like road accidents.
- They bring people to hospital if they need urgent treatment.
- They treat patients at home or at the scene of an accident.



Coastguard

- They keep people safe in and around water.
- They give advice about coast and sea safety.
- They give advice about crossing bodies of water.



How to Get Help

You can get help by calling 999 if there is an emergency. Call operators ask questions to find out which emergency service is needed to help.

- The caller might ask...
- Where are you?
 - What has happened?
 - What can you see?
 - What is your name?
 - Is anyone hurt?

Helpful Books and Websites

<https://www.bbc.co.uk/bitesize/articles/zr3kgwx>
<https://www.nspcc.org.uk/advice-for-families/safety/activities-safety-kids/>
https://www.familylearning.org.uk/safety_games.html

Home Learning Ideas

Role play conversations with a grown-up, practising what to say if you need to call 999.